

REPLY UNDER 37 CFR 1.116
EXPEDITED PROCEDURE
TECHNOLOGY CENTER 2600

Practitioner's Docket No. 1202a

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Minh Duy Khuc

Confirmation No.: 1277

Application No.: 10/678,876

Group No.: 2616

Filed: 10/03/2003

Examiner: Tri H. Phan

For: CALL CENTER COMMUNICATIONS SYSTEM FOR HANDLING CALLS TO
A CALL CENTER

Mail Stop: AF
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

RESPONSE

In response to the Final Office Action dated December 3, 2007, please consider the following remarks. As this response is being submitted within two months of the date of the Final Office Action, the Applicant respectfully contends that the extension of time policy set forth in 37 C.F.R. § 1.136(a) and MPEP § 714.13 pertaining to responses to final rejections applies to this response.